

## Exhibit hall video

The video opens with a shot of the hallway, people walking through under a sign that reads, “Texas Commission on Environmental Quality Trade Fair and Conference.”

James Beauchamp, Special Assistant in the Public Drinking Water Section is speaking saying: “We’ve had quite a bit of traffic through today, you know, inquiries on groundwater systems, drought-related issues for public water supply systems and so we’ve been answering those citizen requests and we’ve had a pretty good day so far.”

The camera follows people walking through the exhibit hall while Elston Johnson, Technical Specialist in the Public Drinking Water Section speaks:

“Every community water system in the state of Texas, that serves more than 3,300 people, is required to have what we call a drought contingency plan. And that plan details triggers, stages, levels, based on your water supply, based on your water use, based on demand in your system of when you should be implementing certain activities like restricting watering to twice a week or restricting from all outside watering. Or, if you could just enhance your education program, maybe do some more voluntary restrictions or things like that.”

There are shots of TCEQ employees assisting customers in navigating our website, along with screen shots of the TCEQ website, as Jennifer Kramer, Publishing Coordinator for Agency Communications speaks:

“We are always trying to improve our website for the public—make it easier for them to use and to navigate and we use this opportunity at the trade fair every year to pull in some of our biggest users to test various aspects of the site, making it easier for them. We always have different questions. This year we are testing their ability to find some legislative reports that we file, where they’re located on the website. And we’re also asking people if they can find information about companies’ environmental records.

The walk through the exhibit hall continues as Dana Johnson, Natural Resource Specialist in the Air Permits Division explains:

“People coming from out of state and wanting to get more information on PBRs and standard permits within Texas and how to permit facilities that are potentially here and what our requirements are when submitting applications.”

A colorful poster showing ways to take care of Texas’ environment is displayed as we hear from Kathy Terry, of the Public Education Program in the Small Business and Environmental Assistance Division:

“We’re getting a lot of interest in the schools--different ways that the teachers can help. I had one lady earlier asking about, she has a daycare and wanted to start introducing how to take care of the environment with the children.”

The video shows an exhibitor explaining how an air monitor works to a conferee as Nancy Akintan, an Engineering Specialist in the Air Permits Division tells us about her experience with customers at the trade fair:

“Well, I had some folks tell us that we do it better in Texas than other states and they wished other states could have information like we have concerning permits and environmental issues like we have in Texas. So, we’re really proud of that, that we do it right in Texas.”